DA80

Enhance the experience

When you deploy softphones in your customer service center, Plantronics DA Series USB audio processors deliver more than just a great audio experience by providing context for every call.

The DA80 offers exceptional quality and control, and also helps you meet OSHA and Noise at Work requirements. With Plantronics Spokes, our portfolio of software solutions, software and third-party integrations, you will be able to gain operational insights, improve processes and improve the customer and employee experience.

DA80

Enhanced noise-canceling

DA80

The Plantronics DA80 is a high-performance USB audio processor for analog headsets with high-quality audio, and one-touch call, mute and volume control. Plantronics software takes the DA80 one step further by revealing insights which can be used to enable more effective operations—it can detect when the headset is disconnected and will automatically activate screen locking for security compliance, it can report on call events, and more.

DA80

Intuitive call controls

KEY FEATURES

- Modern and sophisticated styling conveys quality and confidence
- Easy, at-your-fingertips interface enables representatives to bypass on-screen call control menus for better focus on callers
- Quick Disconnect (QD) feature provides walkaway convenience and compatibility with all Plantronics QD-equipped headsets
- Superior noise and echo cancelation means richer, clearer conversations
- Acoustic exposure algorithms helps you meet OSHA and Noise at Work regulations
- Free, open APIs to add intelligence or inform work flows and business processes by building a contextual bridge across customer care ecosystem
- Downloadable firmware updates and unique serial numbers creating consistent management of devices across your center

PRODUCT HIGHLIGHTS

	DA80 High-performance USB audio processor
Noise at Work and G616/AAL support	✓
Unique base serial # asset management**	✓
Quick Disconnect (QD) make/break sensing*	✓
Download Firmware Updates (DFU)**	✓
Call answer/end, mute and volume controls*	✓
Enhanced noise-canceling	✓
Advanced audio processing	✓
QD style	Standard 4 pin

Connects to	PC via USB and Plantronics QD-equipped analog headsets
Ideal for	Telephone-intensive users, including formal customer care centers and help desks with Plantronics QD-equipped analog headsets

*Supported by Plantronics Hub v3.3 or later.
**Supported by Plantronics Manager Pro 3.3 or later.

For more information about the DA80 and other products, please visit our Web site at plantronics.com.

GLOBAL CUSTOMER CARE

Backed by Plantronics industry-leading global service and support.

+1-800-544-4660 (US and Canada)

+1-831-458-7700 (outside US)

2 YEAR WARRANTY

Connect with Plantronics