

Avaya 9608G IP Deskphone

Provide everyday users with enriched communication capabilities

The 9608G IP Deskphone is an 8-line telephone ideally suited for Everyday users who consider the phone to be one of many useful communication tools and who rely on common functions like directory and speed dial to enhance productivity and communications. The competitively priced, high-performing 9608G features a monochrome display, 4 softkeys, high definition audio quality, integrated Gigabit Ethernet interface, support for Bluetooth® and DECT headsets and up to three 12 or 24 Button Expansion Modules. Part of the 9600 Series IP Deskphones, the 9608G leverages your enterprise IP Network to deliver sophisticated voice communications from headquarters, remote locations or home offices. Integrated with Avaya Aura® and IP Office, the 9608G's evolutionary approach optimizes communications through a flexible architecture that leverages existing investments and accommodates changing business needs.

The 9608G IP deskphone is an 8-line telephone ideally suited for Everyday users who consider the phone to be one of many useful communication tools and who rely on common functions like directory and speed dial to enhance productivity and communications.

Key Features and Benefits

- Delivers high definition audio that can increase productivity by reducing fatigue and provides easier-to-understand multi-party calls through the wideband audio codec in the handset and headset. Multiparty calls require DSP (Media Gateway)
- Simplifies call control on the display using softkeys for everyday functions such as transfer, conference and forwarding and to access everyday processes including third-party applications such as company-wide corporate directories
- Provides visual cues that can speed task management through 8 Red/Green LEDs
- Improves flexibility through support of a secondary Ethernet port for a PC.
- Enables more efficient, high-speed call management through support of up to three 12 or 24 Button Expansion Modules
- Offers consistency through a common interface with soft clients and mobile endpoints.
- Accommodates changing business needs with Session Initiated Protocol (SIP) based infrastructure on Avaya Aura.
- Supports reduced energy consumption and costs through Power-over-Ethernet Class 1 design with "sleep mode"

Specifications

Hardware

- Monochrome display – 3.2 inches x 2.2 inches (8.2 cm x 5.5 cm)

- 8 buttons with dual LEDs (red, green)
- 4 softkeys
- Hard buttons for phone, messages, contacts, history, home, navigation cluster, headset, speaker, volume, mute
- Red LEDs for speaker, mute, headset, message, history
- 24 administrative buttons
- Wideband audio in handset and headset
- Full duplex speakerphone
- Ergonomic hearing aid compatible handset supports TTD acoustic coupler
- 2 message waiting indicators
- IC call alerting with 360 visibility
- Rich, classic and alternate ringtones
- Wall-mount and dual-position stand
- Gigabit Ethernet (10/100/1000) line interface
- Second Ethernet interface 10/100/1000 Mbps
- PoE Class (IEEE 802.3af) registers as class 1 device **Software**

Software

- SIP protocol support
- H.323 protocol support
- Standards-based codec support: G.711, G.726, G.729A/B, G.722 (G.726 is not available in SIP)
- Supports the following languages: Arabic, Brazilian Portuguese, Simplified Chinese, Dutch, English, Canadian French, Parisian French, German, Hebrew, Italian, Japanese (Kanji, Hiragana and Katakana), Korean, Latin American Spanish, Castilian Spanish, and Russian.

Minimum Requirements and Platform Support

- Avaya Aura® Communication Manager 5.2.1 and greater (H.323)
- Avaya Aura® Communication Manager 6.0 with Avaya Aura® Session Manager 6.0 or Avaya Midsize Business Template 5.2.1 (SIP)
- IP Office ~~6.1 Maintenance Release~~ or greater (H.323) *8.0(43) or greater*
7.0(36)
- Local or centralized electrical power through a 802.3af switch, or local power supply.
- HTTP file server

[Learn More](#)

To learn more about the 9608G IP Deskphone and 9600 Series IP Deskphones contact your Avaya Account Manager, Avaya Authorized Partner or visit avaya.com for white papers, case studies and other information showcasing Avaya solutions in action.

The 9608G IP Deskphone is a global model. English language text on the faceplate has been removed.

© 2012 Avaya Inc. All Rights Reserved.

All trademarks identified by ®, ™, or SM are registered marks, trademarks, and service marks, respectively, of Avaya Inc.

11/12 • UC4559-03